

WHO ARE WE?

ROAD SHOW AT THE HSSC!

Reserve these dates in your agenda now: the weeks of January 6 and January 12 will be devoted to the HSSC travelling exhibition! Come and meet all the Directorates and the services they offer. You will learn more and have fun at the same time. Employees will be invited to visit the information booths, which will be set up in each facility. Many activities and prizes to be won!

For more details, consult the posting on the Intranet.

Communication Services: 514 626-2663, ext. 4352

NEW DOSE PACKAGING SYSTEM

The Pharmacy Department unveiled its new semi-automated medication distribution system. This acquisition would not have been possible without the kind generosity of the Trottier Family Foundation. Presided over by Mr. Lorne Trottier, founder of Matrox, a company that specializes in technology, the Trottier Family Foundation donated \$1.5M to the Lakeshore General Hospital Foundation. The dose packaging system will allow us to significantly reduce the risks and costs of distributing medication.

Pierre Gendreau: 514 630-2225, ext. 3202

INAUGURATION OF THE INTERMEDIATE RESOURCE

The first Intermediate Resource in the territory, the Saint-Raphaël Residence, is now open. A total of 43 beds will be reserved for patients who are under the care of the HSSC staff. The Residence houses twenty-four patients with cognitive impairment and nineteen patients with physical disabilities. These patients need less than 2.5 hours of care a day. The *Groupe Tobelaim*, a private developer, will provide lodging, food and maintenance services. A media activity will be held at the beginning of December to announce the addition of this resource. Keep an eye on local news reports.

Nathalie Pellerin: 514 694-8830, ext. 1

ANNUAL MEETING

The 2007-2008 annual meeting will take place on December 9, at the Dollard-des-Ormeaux Civic Centre (12 001 De Salaberry Blvd., DDO). At this event, Dr Rolf Loertscher, nephrologist at the Lakeshore installation, will deliver a speech on Organ donation.

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RECRUITMENT BUSES

The buses that provide transportation for patients of the Day Centre, located at the *Centre d'hébergement Denis-Benjamin-Viger*, will bear publicity for the HSSC Recruitment Campaign. The message "We are hiring", with the phone number, staffing address and Website address will be advertised on the sides of the bus. The message "Do you want to work closer to home? We are hiring!" will appear on the back of the bus. The material used to adorn the buses will not obscure the view of patients who are inside.

Francis Sheehan: 514-630-2225, ext. 3327

ARE OUR CHILDREN READY FOR SCHOOL?

On October 15, the HSSC held the West Island Local Summit to discuss the school readiness of children in Montreal. Several guests were in attendance. According to the report, *En route pour l'école ! Enquête sur la maturité scolaire des enfants*, published by the Montreal Department of Public Health, 31.5% of children on the West Island are vulnerable in at least one of the domains assessed regarding school readiness. The CLSC de Pierrefonds sector has the greatest number of vulnerable children on the Island of Montreal, where the concentration of school age children is very high.

France Remete: 514-697-4111, ext. 1424

ACCREDITATION VISIT

Visitors from the Canadian Council on Health Services Accreditation (CCHSA) will return to visit some departments in our facilities on January 27. Following their first visit in November 2007, the HSSC had obtained valid accreditation for the next three years. Nevertheless, the visitors had pointed out some courses of action to be taken to improve the services offered in some departments. Measures to implement these activities have been undertaken since. The CCHSA is coming back to see how we are doing!

Ginette Samson: Accreditation Coordinator, 514-626-2663, ext. 4450

WHAT DO YOU THINK OF THE SERVICES WE OFFER?

A Satisfaction Survey Questionnaire will soon be sent out to users of HSSC services. Their opinion counts and allows us to improve the quality of our services. The Questionnaire will be available in our facilities, as well as in the network clinics and on the HSSC Website. Once completed and folded, the Questionnaire becomes a postage paid return envelope. The HSSC aims to have some 1000 clients complete the Questionnaire.

Communications Services: 514-626-2663, ext. 4352

HR WANTS YOUR OPINION

For the purpose of improving the quality of services offered, the Human Resource Directorate is setting up discussion groups. Three meetings will be held throughout the year. Are you interested in participating? Give your name, workplace and name of your immediate supervisor to:

Diane Perreault, 514-697-4111, ext. 1399

BABY-FRIENDLY INITIATIVE

The HSSC has started to implement the Baby-Friendly Initiative in order to obtain accreditation. This initiative promotes breastfeeding. All employees can soon be able to consult the HSSC Breastfeeding Policy on the Intranet. Posters will also be set up to inform mothers that they can breastfeed "Anywhere", "Anytime", in our facilities. More information to follow.

Josée Paquin: 514- 626-2663, ext. 4559

Angela Mancini: 514-697-4111, ext. 1364

WALK AND WIN

Walking for twenty minutes to have fun and win prizes! All you had to do to win was participate in the *Fitness Walk Challenge*.

Winners of a free meal at the Hospital: Karine Letarte, Kathryn Arcudi, Melissa de Montigny, Jacinthe Ouimet, Michèle Comeau

Winners of a duffle bag and 5 free passes to the YMCA: Sylvain Cardinal, Geneviève Turmel, Marie-P Joseph, Marie-Ève Leblanc

Winners of an Yves Rocher handbag, offered by the Occupational Health and Safety Joint Committee and the Department of Sanitation Services: Marie-Hélène Fredette, Susan Templeman

Winner of a Nautilus training bag and 10 free sessions: Doris Albert

Winner of an EQUITA basket, valued at \$50: Stella Bouchard

Yessica, Kinesiology Trainee: 514-630-2225, ext. 3389

COUNCILS

MULTIDISCIPLINARY COUNCIL

The Multidisciplinary Council encourages its members to form new Peer Committees to discuss subjects that affect the quality of client care. If you have any questions, suggestions or ideas about setting up a peer committee, please contact me or one of your representatives. Consult our bulletin board for the contact information.

Elianna Pappas: 514-630-2225, ext. 1265

FOUNDATIONS

LAKESHORE GENERAL HOSPITAL

The LGH Foundation's 8th Annual Gala, **Carnival do Brasil – bal masque** held on Saturday, November 1st, 2008 at the Pavillion-sur-le-Lac at the Château Vaudreuil, was a resounding success, raising approximately \$250,000 towards acquiring a CR Developer with Mammography Option for the LGH Breast Clinic.

The Christmas Wrapping Project at Fairview Pointe-Claire will begin on November 26th and continue until December 24th, 2008. Fees for wrapping will be by donation; please remember to give generously.

We always need volunteers for our events. If you would like to volunteer or for more information, please contact:

Lakeshore General Hospital Foundation: 514-630-2081

SOCIAL CLUB

CHRISTMAS PARTY

Don't forget to write the date of the HSSC Christmas Party in your agenda! The party will take place on December 5 at the Sheraton in Dorval. Price of ticket: free for members of the Social Club (\$10 deposit when purchasing the ticket), \$45 for non-members (\$20 discount if you become a member) and \$85 for spouses. You can purchase your tickets at:

DBV: Brigitte Émond

LSL: Diane Perreault

PFDS: Sandrine Charpentier and Hélène Malley

LGH: Karine Bélanger, Josée Ferraro and Joëlle Langelier-Dupuis

Social Club: 514-630-2225, ext. 7038

APPOINTMENTS - DEPARTURES

New assignment

Pat Lacombe

Please note that, as of the month of December, Pat Lacombe will take on the position of Unit Manager at the *Centre d'hébergement Denis-Benjamin-Viger*. Thanks to her expertise, Pat will contribute to improving the care and services offered to the clientele and their families. Welcome, Pat!

Monique Asselin: 514-620-6310, ext. 735

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Please submit your text before December 1st, 2008 to Sandrine Charpentier: scharpentier.odi@ssss.gouv.qc.ca.