

HSSC NEWS

HEALTH MINISTER YVES BOLDUC SPEAKS OF OUR EMERGENCY DEPARTMENT

Following an article published in *Le Journal de Montréal*, Yves Bolduc, Québec's Minister of Health and Social Services, gave an interview on 98.5 FM concerning the current situation in emergency departments. During the interview, he had some good words for our Emergency Department. He explained to listeners that, while the department had been less efficient in the past, things have greatly improved. Congratulations to all employees responsible for the success of the organization.

Communication Services: 514 626-2663, ext. 4352

HELLO PACS, GOODBYE FILMS!

Friday, March 13, will mark the end of an era in the Medical Imaging Department since X-ray films in their current form will be a thing of the past. With the *Picture Archiving and Communication System (PACS)* project, test results will be digitized and archived, allowing physicians, radiologists and radiology technologists to easily consult them from any computer. This will greatly benefit the quality of health care offered to patients. Implementation teams are already working on the project.

Véronique Rodella: 514 630-2225, ext. 1316

PAPA-DP PRESENTS ITS NEW STRUCTURE

January 2009 brought its share of change to the PAPA-DP branch for the elderly experiencing a loss of autonomy and physical disabilities. The implementation of a one-stop centre will allow us to promptly direct clients to the right services while rapidly identifying whether a patient is experiencing a loss of autonomy or could develop one. The centre will therefore serve as an entry point as well as a means to evaluate and guide patients. Other changes include first-level programs, that will be managed per geographic territory from now on. Clients of the Pierrefonds and Lac-Saint-Louis sites will be assigned to East or West sectors. The main reason for this change is the need to create a structure that facilitates the concept of interdisciplinarity within the working teams, in the context of the Network of Integrated Services.

Monique Asselin: 514 620-6310, ext. 735

MOI, J'ÉCONOMISE / I SAVE! – SHARE YOUR TRICKS

A campaign under way in our HSSC invites members of staff and physicians to share their tricks to save. *Moi, j'économise / I save* is the slogan to help the organization achieve a fiscal balance. It's sometimes simple and it's free! Until the end of March 2009, you're invited to share your good ideas. They will be posted on the billboards of the four sites, in the intranet and possibly in a special insert in the *First Line* magazine. Savings certificates will be awarded to deserving employees. If you have any suggestions, let us know!

E-mail: communications.csss@sss.gouv.qc.ca

Internal mail: Communication Services, CLSC de Pierrefonds

COMPARATIVE ASSESSMENT OF MEDICATION: A MAJOR CHANGE UNDER WAY AT THE HSSC

The goal of the *Bilan comparatif du médicament (BCM)*, a comparative assessment of medication, is to obtain from each patient in the Emergency Department a complete list of prescription drugs taken at home. These patients will be re-assessed a first time at the admissions office, then before their transfer and, finally, upon their release from the hospital. The objective is to establish the best possible therapeutic plan based on a patient's condition and to verify whether or not the medication taken by this patient is compatible with his or her current clinical condition.

At the admissions office of Lakeshore General Hospital, a BCM form (which replaces the medication profile) is filled out by a nurse on behalf of all patients on stretchers. The form is based on another form, filled out by the patient this time, describing his or her medical history, and on the medicine bottles brought by this patient or a list of medication prepared by the patient's community pharmacy.

Such a change in practice requires modifications in the roles and responsibilities of employees: physicians, pharmacists, nurses, medical records administrators, admissions clerks. This process will greatly reduce errors and have a highly positive effect on clients' health.

If you want to simplify employees' work, remind those around you to always have on them a complete list of their medication: prescription drugs, over-the-counter medication, natural products and vitamins.

Marie-Claude Genois, Pharmacist: 514 630-2225

NEW NAME FOR THE HEMODIALYSIS CENTRE

The Hemodialysis Centre has changed its name. Given its multipurpose structure, it will now be called the Nephrology Centre. In addition to hemodialysis, the clinic will handle cases concerning kidney transplants, peritoneal dialysis and pre-dialysis.

Line Robillard: 514 630-2225, ext. 2201

SCHOOLS AND HEALTHY ENVIRONMENTS: A MODEL OF SUCCESS

One of the schools of the Lester B. Pearson school board that participated in the *Écoles et milieux en santé* project talked about the impact of its approach. To counter violence, the school set up a team composed of parents, day-care service staff, community organizations, a HSSC social worker, agents of *Écoles et milieux en santé* and the school board. An action plan was prepared based on surveys of teachers, parents and children, confirmation of perceptions of an increase in violence, and an assessment of solutions. The objective: Be part of the greater family of *Peaceful Schools International* by committing ourselves to creating an environment where peace is the priority. The result: The school obtained its status when it received its flag, a sign that it is now part of this big family. Congratulations to all!

Mireille Abadie: 514 697-4111, ext. 1503

SIX CERTIFIED HOMES IN OUR CATCHMENT AREA

One of the roles of the PAPA-DP branch for the elderly experiencing a loss of autonomy and physical disabilities is to collaborate in the certification process of private homes to ensure that its residents receive safe and quality services. The mandate granted by the Agence de la santé et des services sociaux de Montréal consists in applying Articles 15 and 22 of the rule for certifying private homes in line with invasive health care and administration of medication. There are currently 53 private homes in the catchment area that are subject to the certification process. Up until now, 13 of these homes have filed a request to the HSSC concerning authorization to entrust care to non-professionals and 6 homes have obtained their certificate of compliance from the Conseil québécois d'agrément. This certification process compares itself very well with what is being done elsewhere in Montréal. Well done!

Nicole Dallaire: 514 697-4111, ext. 1382

FONDACTION

Do you have any questions on your RREGOP plan (the government and public employees retirement plan), the Home Buyers Plan or the Lifelong Learning Plan? If so, come meet us at one of our information booths and discover the benefits of investing in Fondation!

Should you wish to subscribe to Fondation, contact the person in charge for your department:

Benoît Martin: 514 839-8471

Alain Boutin et André Berlinguette: 514 630-2225, ext. 6101

INFLUENZA PANDEMIC

Working groups of all HSSC branches are currently working on various action plans that will provide us with the right tools to properly care for the population and our clients in all sites. Being ready to intervene at very short notice is quite a challenge! We will respect the schedule prepared by the Agence de santé et de services sociaux de Montréal and wish to commend the excellent work accomplished by all the teams concerned.

Richard Mc Cready: 514 697-4111, ext. 1488

FOUNDATIONS

LAKESHORE GENERAL HOSPITAL

Interested in style, glamour, and couture? Then our next major event is for you! The 2nd Annual Lakeshore General Hospital (LGH) Foundation Fashion Show will be held on Wednesday, March 25th at the Crowne Plaza Airport Montreal Hotel. The event will showcase the exciting Spring/Summer 2009 collections of Montreal-based designers such as Dinh Ba, Nadya Toto, and Genux, and will also feature international collections from The Bay. Swimwear for the summer will also be featured. We look forward to seeing you there! For more information about the show, please contact Christiane Badaoui, Event Coordinator, at 514 630-2081.

We always need volunteers for our events. For information regarding volunteering or for general inquiries, please contact the Foundation office at **514 630-2081** or email us at **info@fondationlakeshore.ca**.

LAC-SAINT-LOUIS CLSC

The *Friends of the CLSC du Lac-Saint-Louis Foundation* are celebrating their 20th anniversary! The Foundation offers first-level support to families who cannot find help elsewhere because of their specific needs. This could include offering a break to a mother of three autistic children, giving a massage to a child suffering from hemiparesis (slight paralysis affecting one side of the body), paying a portion of the school fees of a family of ten, etc. The organization was created to see community projects through with the health and psychosocial services of the CLSC du Lac-Saint-Louis. Since its creation in 2004, it also offers financial support to clients of the CLSC de Pierrefonds. It is possible to become a volunteer of the organization and make a difference in the community. You could sit on the Board, participate in fund-raising campaigns (prepare mailing lists, participate in activities, etc.), offer clerical assistance (draft minutes of meetings, prepare letters, etc.). The Foundation especially needs a person for the Pierrefonds site.

Lorraine Bériault: 514 697-4111, ext. 1401

LGH	CLSC LSL	DBV	CLSC PFDS
February 10 and 19 8:00 a.m. to 3:30 p.m.	February 12 8:30 a.m. to 3:00 p.m.	February 11 and 18 8:00 a.m. to 3:30 p.m.	February 17 8:30 a.m. to 3:00 p.m.
Cafeteria	Cafeteria	Reception	2nd floor

SOCIAL CLUB

Happy New Year! To find out about all the Social Club's activities, take a look at the billboards and the intranet. The first activity of 2009: skiing! We hope to see many of you there!

Social Club: 514 630-2225, ext. 7038

APPOINTMENTS - DÉPARTURES

Ambulatory care Centres

The medical outpatient clinics of the ambulatory care centres now comes under the authority of Line Robillard, Acting Director, Physical Health – Medicine. The emergency department has been assigned to Diane Somerville, Acting Director, General Services.

Line Robillard: 514 630-2225, ext. 2201

Diane Somerville: 514 630-2225, ext. 1723

Community Organization

To optimize the quality of our services, all West Island HSSC community organizers now report to the Public Health Branch. Their mandates and responsibilities remain the same.

France Remete: 514 697-4110, ext. 1424

Appointments

Karen Billingham-Nicolas

Head Nurse, Medicine

514 630-2225, ext. 4569

Pat Lacombe

Home Environment Unit Manager, Nursing and Basic Care Procedures, Rehabilitation, Denis-Benjamin-Viger

514 620-6310, ext. 731

Anik Lapointe

Acting Head Nurse, Geriatric Unit 3 North

514 630-2225, ext. 3304

Suzie Duranleau

Head of Program Administration, First-Level Homecare Services, PAPA-DP Branch

514 697-4111, ext. 1393

Nathalie Pellerin

Head of Program Administration, Institutionalized and Non-Institutionalized Resource, PAPA-DP Branch

514 694-8830, ext. 1

Victor Leiserson

Psychologist, Adult Mental Health

514 626-2663, ext. 4316

Alain Roussel

Human Relations Officer, Intensive Follow-Up Within the Community, Psychiatric Outpatient Clinic

514 630-2010, ext. 6008

Sarah Gordon-Loiello

Occupational Therapist, Psychiatric Outpatient Clinic, Mental Health Branch

514 630-2010, ext. 2060

Lacra Balaca

Nurse Clinician, Pact Team, Psychiatric Outpatient Clinic

514 630-2010, ext. 5334

Elizabeth DeSouza

Link Nurse, Statcare Clinic

Dr. Alexander Skamene

Research Director

514 630-2225, ext. 5265

Dr. Dagmar Peters-Mainville

Education Director

514 630-2225, ext. 5277

We are happy to announce the arrival of two new managers within the Multidisciplinary Services Branch:

Anna Abramowicz

Acting Head, Medical Records, Admissions Office and Reception. She replaces Guylaine Veillette, currently on maternity leave.

514 630-2225, ext. 1299

Venise Calluzo

Executive Counsellor, Vocational Practice Development

514 626-2663, ext. 4575

Loss

Claudette Rivard

We are sad to announce that Claudette Rivard, West Island HSSC Accreditation Coordinator since April 2007, died of cancer on December 18 at the age of 67. Ms. Rivard's assistance was indispensable during the Accreditation 2007 visits. She will be greatly missed.

Next issue: March 16, 2009

Please send your texts before March 2, 2009 to Sandrine Charpentier : scharpentier.odi@ssss.gouv.qc.ca.

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