

## HSSC NEWS

### QMENTUM ACCREDITATION: SECOND PHASE

As we enter the second phase of the 2010-2013 Qmentum Accreditation, we are asking for your cooperation once again. You have **until April 23, 2010** to fill out the questionnaire *Measuring employee engagement*. The questionnaire was developed to assess the level of commitment and cooperation at the HSSC, within clinical teams as well as support teams. Once you have filled out the questionnaire, all you have to do is send it to Accreditation Canada, in the pre-paid envelope you received from your manager. Rest assured that your responses will remain confidential. No one from the Institution will have access to your answers. Your commitment is vital. Your opinion will help the HSSC improve the quality and safety of services offered to the population.

**Félicia Guarna: 514-626-2663, ext. 4432**

### THANK A NURSE

*Défi*, a communication firm which the HSSC occasionally works with, is launching **Diremerci.ca**, a campaign that encourages the population of Quebec to write a brief testimonial to a nurse who is making a difference in their lives or in the life of their loved ones. The public service campaign will be launched at the beginning of May, during Nurses Week. Simply fill out the form on the home page of the microsite [www.diremerci.ca](http://www.diremerci.ca). If you don't know the nurse's family name or first name, you can thank the whole department! The important thing is participating and being sincere.

**Sandrine Charpentier: 514-626-2663, ext. 4352**

### THE BABY-FRIENDLY INITIATIVE

The CLSC du Lac-Saint-Louis and its Birthing Centre will receive visitors from the Accreditation offices on April 20, 21 and 22 in order to obtain the *Baby-Friendly Initiative* certification, awarded by the Breast-Feeding Committee for Canada, in collaboration with the Quebec Breastfeeding Committee. Let's make sure we're ready!

**Josée Riel: 514-697-4111, ext. 1349**

### LAUNCH OF THE NEW INTERNET SITE

The West Island HSSC launched a more user-friendly version of its bilingual Internet site during the HSSC Public Information Meeting, held on April 12. The site was modified in order to facilitate navigation and be more effective for the population.

**Sandrine Charpentier: 514-626-2663, ext. 4352**

### MODIFICATION OF THE AIR CARE PROGRAM

The HSSC Air Care Rewards Program, as we presently know it, was modified on April 12. For more details, please consult the Intranet.

**Information available from your manager.**

### CONGRATULATIONS TO HÉLÈNE PARADIS

Hélène Paradis, pharmacist at the Lakeshore General Hospital, is the recipient of an IMS Canada Award for her article *Les allergies croisées aux antibiotiques : comment s'y retrouver ?*, published in the 2009 January-February edition of the magazine *Pharmactuel*. The Awards recognize physicians and pharmacists who contribute to the continuing education of their peers by writing articles that pertain to the appropriate use of medication. Congratulations to Hélène and her co-authors: Daniel J.G. Thirion, McGill University Health Centre, and Luc Bergeron, CHUL.

**Pierre Gendreau: 514-626-2663, ext. 3202**

### ENFORCEMENT OF THE TOBACCO ACT

The HSSC is extending its enforcement of the Tobacco Act: it is forbidden to smoke within a radius of 9 metres of all external doors of any Health and Social Services Centre facilities. Keep in mind that the former smoking shelter located near the entrance to the Ambulatory Centre of the hospital is not conforming to the regulations and that it can no longer be used and the smoking ban is in place. Offenders will be given warnings over a two-week period, until the end of April. Employees not respecting the ban will then receive a notice of violation from their managers.

**Robert Riopel: 514-620-6310, ext. 752**

### EMERGENCY MEASURES

#### Training of Safety Patrol Officers

Safety Patrol Officers were re-qualified and new officers trained during the months of February and March at the Hospital and the *Centre d'hébergement*. The Officers are now qualified to respond to a Code Red (Fire), Code Black (Suspicious Package) and Code Green (Evacuation) while waiting for the Fire Department. Consult the *Emergency Measures* section on the Intranet.

#### Resumption of simulation exercises

The simulation exercises that were interrupted several months ago due to the Pandemic will resume this spring. The objective remains the same: improve all the nursing staff's emergency preparedness skills to apply during emergency situations. Impromptu simulation exercises will take place, lasting 20 to 30 minutes. We would like to hold two simulation exercises every year for each shift and each care unit.

For more information, contact Emergency Responders.

**At the Hospital, Claude Drapeau: 514-630-2225, ext. 6353**

**At the DBV, Robert Riopel: 514-620-6310, ext. 752**

### COMMEMORATIVE CEREMONY AT THE HOSPITAL

The first Annual Commemorative Ceremony was held on March 10, in memory of those who passed away at the Lakeshore General Hospital. Under the guidance of Deacon Robert Zankoski, Chaplain, some thirty families were in attendance to place long-stemmed carnations in a vase as the names of their deceased relatives were called out. The Choir from the Thomas A. Becket Parish in Pierrefonds sang and volunteers made readings.

**Pastoral Services: 514-630-2225, ext. 5264**

### WORLD HAND HYGIENE DAY – MAY 5

This year, the West Island HSSC will join the global annual initiative, spearheaded by the World Health Organization (WHO) "SAVE LIVES: Clean Your Hands". Some 7000 hospitals and healthcare centres from around the globe will take this opportunity to raise awareness among their staff about the importance of hand hygiene. Information booths will be set up in all of our facilities on the first Wednesday in May. Come take a look!

**Heather Corrigan: 514-630-2225, ext. 3305 and**

**Paul St-Amour: 514-630-2225, ext. 3326**

### CURE FOUNDATION

Last year, we collected \$525 for the CURE Foundation against breast cancer. We are appealing to your generosity once again. A five-dollar donation (cheque or cash) is recommended in order to receive the pink ribbon that you can wear throughout the campaign. Tax receipts are issued for \$20 donations.

**Liliane Tawil: 514-697-4111, ext. 1383**

**Carol Lauzon: 514-697-4111, ext. 1313**

### APPOINTMENTS

On March 29, **Sophie Leduc** was appointed Coordinator of Human Resources. She will continue to fulfill her labour relations duties until the position is filled.

**514-630-2225, ext. 3330**

**D<sup>r</sup> Sevan Gregory Ortaaslan** is now the Medical Co-Director, Physical Health – Surgery. We welcome him on our management team and wish him much success in his new position.

### RESIGNATION

**Guylaine Veillette**, Head of Medical Archives, Intake and Admissions, has left the HSSC. She will be replaced on an interim basis according to the following schedule:

**Monday and Wednesday: Anna Abramowicz**

**Tuesday, Thursday and Friday: Karine Lagacé**

We wish Guylaine the best of luck in her new endeavours.

## FOUNDATION

### CENTRE D'HÉBERGEMENT DENIS-BENJAMIN-VIGER

#### Horticultural Bazaar

The Centre d'Hébergement Denis-Benjamin-Viger Foundation will hold its Horticultural Bazaar on Saturday, May 29, 2010, from 9 am to 4 pm. Do you want to contribute? Bring any extra cuttings, seedlings, perennials, annuals and indoor plants that you may have in your plant beds and garden. New this year: the **Garden Supplies** section. You will find gardening tools, flower pots, flower pot holders, garden furniture, decorations, books, gardening magazines, etc. Bring your items and plants on Thursday, May 27, Friday, May 28 and Saturday morning, May 29 to the outdoor terrace, where the Bazaar will be held (3292 Cherrier in L'Île-Bizard).

**Daniel Gauthier: 514-620-2467**

**Brigitte Émond: 514-620-6310, ext. 0**

### THE FRIENDS FOUNDATION

#### Benefit Breakfast

The CLSC du Lac-Saint-Louis and CLSC de Pierrefonds Foundation (The Friends) cordially invite you to a benefit breakfast on Tuesday, May 18, 2010, from 6: 30 am to 8: 30 am at Restaurant Ben & Florentine, 3555 Blvd. St-Charles (corner Brunswick) in Kirkland. Only \$ 20!

**Lorraine Bériault, 514-697-4111, ext. 1401**

**Claude Girouard, 514-630-2225, ext. 4640**

### LAKESHORE GENERAL HOSPITAL

The Lakeshore General Hospital (LGH) Foundation will be holding two exciting events in the upcoming months. The Nick Di Tomaso LGH Foundation Golf Tournament, to be held on May 17<sup>th</sup>, 2010 at the Beaconsfield Golf Club, will appeal to avid golfers who would like to enjoy their favourite sport while also contributing to a great cause.

**Win a Ferrari!** Buy your tickets now for the 14<sup>th</sup> Annual LGH Foundation Duck Race, sponsored by the Charles Hammer Automotive Group, which will take place on June 19<sup>th</sup>, 2010 in conjunction with the all-day Ste-Anne Classic Car Show and Street Fair. Tickets are \$10 each, and the winners will be determined on race day, at 7 pm. This year, the first prize is a fabulous 2001 Ferrari 550 Maranello! There are also other extraordinary prizes to be won – better than ever before! All you need to do is call the Duck Line at 514-694-4444. Reserve your tickets online at [www.fondationlakeshore.ca](http://www.fondationlakeshore.ca), or visit our office in room 5209 of the LGH. Tickets are \$10 per duck.

Both events will raise funds to develop and maintain health care excellence on the West Island. We look forward to seeing you there!

We always need volunteers for our events. If you would like to volunteer, or for more information about our events, please contact the Foundation office at **514-630-2081** or at [info@fondationlakeshore.ca](mailto:info@fondationlakeshore.ca).

**Next publication: May 17, 2010**

Please submit your text before May 6, 2010 to Sandrine Charpentier: [scharpentier.odi@ssss.gouv.qc.ca](mailto:scharpentier.odi@ssss.gouv.qc.ca).

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