

HSSC NEWS

ON THE AGENDA: A PUBLIC MEETING ON APRIL 12

The West Island HSSC's annual public information meeting will take place during the evening of April 12. The Minister responsible for seniors, Marguerite Blais, has been invited to speak. Other professionals from the HSSC will come talk about the various health projects that are planned for senior citizens in the West Island. Don't forget to mark this event on your calendar!

Marie-Andrée Saumier: 514 626-2663, ext. 4376

A VISIT FROM EXECUTIVE DIRECTOR SUZANNE TURMEL

Though the Executive Director's tour of the sites is not over, it has been postponed until June. Check out the intranet for the next meeting dates.

Sonia Toulouse: 514 626-2663, ext. 4412

QMENTUM ACCREDITATION: THE END OF THE FIRST STEP

We'd like to thank all those who completed the accreditation questionnaires! The response rate was 85 % and the first results from Accreditation Canada have already come in. The most important elements to work on have been singled out and they are now being evaluated by the continuous quality improvement teams.

Other steps are essential for accreditation. Around April, all employees, physicians and midwives are expected to fill out the *Assessment of the mobilization Level questionnaire*. They will receive a hard copy of the survey at their workplace. Results will then be compiled, and the continuous quality improvement teams will draw up a report and an action plan.

Later on, a client satisfaction survey will be conducted over the phone with clients who have used our services in the last year. Residents of the Centre d'hébergement Denis-Benjamin-Viger and certain employees will be questioned. A quality assessment visit is also scheduled. Once again, results will be compiled and a report will follow. In November 2010, the HSSC will welcome visitors who will prepare their accreditation report.

Félicia Guarna: 514 626-2663, ext. 4432

BABY-FRIENDLY HOSPITAL INITIATIVE

The CLSC du Lac-Saint-Louis and its Birthing Centre will be applying for the Baby-Friendly Hospital Initiative certification granted by the Breastfeeding Committee for Canada, in cooperation with the Comité québécois en allaitement. To obtain this certification, the CLSC must comply with the World Health Organization's International Code of Marketing of Breast-Milk Substitutes. The code forbids, for example, the promotion and distribution of free samples of artificial milk. So before bringing in magazines that promote artificial milk in their pages or promotional items (calendars, posters, pencils, cups, etc.), it's best to make sure these respect the code.

Josée Riel: 514 697-4111, ext. 1349

WE ARE A FINALIST!

The HSSC's recruitment campaign, *Happy Works Better*, has been selected as a finalist in the External Communications category of the *Fous de la comm* contest held by the AQESSS (Association québécoise d'établissements de santé et de services sociaux). We are competing against Hôpital Louis-H. Lafontaine (*La clé 56*), Hôpital du Sacré-Coeur de Montréal (a recruitment campaign on the Web that includes a lip dub), and the Douglas Mental Health University Hospital (*Québec Charter for a Healthy and Realistic Body Image*). We will of course have an information booth during the *Malades de comm 2.0* symposium held next March 19 at the Hilton Bonaventure. Let's keep our fingers crossed!

Danielle Turgeon: 514 626-2663, ext. 4418

CENTRAL INTAKE OFFICE

The Central Intake Office of the CLSC de Pierrefonds is now open on Sundays from 8:00 a.m. to 4:00 p.m. The CLSC remains closed to the public.

Carolle Allard: 514 626-2663, ext. 4354

A NEW AND IMPROVED WEBSITE

The West Island HSSC will launch, on April 12, a more user-friendly version of its bilingual website. The design has been modified to ease navigation and enhance the website's efficiency for the population.

Sandrine Charpentier: 514 626-2663, ext. 4352

WE WANT TO HEAR FROM YOU

Send us your appointments, death or birth notices, or any other information you'd like to share with *Flash-Info* readers.

Danielle Turgeon: 514 626-2663, ext. 4418

RECRUITMENT

HELP US TO RECRUIT!

Do you know any health professionals around you? If so, tell them about the positions available in our HSSC. We are currently looking for social workers, psychoeducators, occupational therapists, medical technologists, respiratory therapists and nurses to fill positions in our HSSC. If you know of people who would be interested in joining the team, please send their resumé to the Human Resources Directorate at dotation.odi@ssss.gouv.qc.ca.

Human Resources: 514 630-2225, ext. 3399

APPOINTMENTS

A NEW TEAM OF PHYSICIANS

The following physicians will soon join the ranks of the HSSC: Dr. Haralambos Grillas, Department of Anesthesiology and Pain Management; Dr. Arash Sepehr-Arae, Department of Surgery (Orthopedic Surgery); Dr. Nadeem Ahmed, Department of Medicine (Gastroenterology); and Dr. Rehan Kazmi, Department of Medicine (Gastroenterology).

They will be part of the following team of physicians who arrived in the last year:

Dr. Stephanie Bakare, Department of Obstetrics-Gynecology; Dr. Julian Doan, Department of Anesthesiology and Pain Management; Dr. Petronela Dascalu, Department of Medicine (Internist); Dr. Marcin Labuda, Department of Medicine (Internist); and Dr. Renée Schiff, Department of Medicine (Cardiology), have joined the HSSC on a full-time basis, and have an active member status. Dr. Magued Ishak, Department of Medicine (Microbiology and Infectious Diseases), and Dr. Angelina Guzzo, Department of Anesthesiology and Pain Management, have joined the HSSC on a part-time basis, and have an associate member status.

Judith Oke: 514 630-2225, ext. 5265

FOUNDATION

LAKESHORE GENERAL HOSPITAL

Win a Ferrari! The 14th Annual LGH Foundation Duck Race, sponsored by the Charles Hammer Automotive Group, takes place on June 19th, 2010 in conjunction with the all-day Ste-Anne Street Fair. The race will take place at 7 p.m. This year, the first prize is a fabulous 2001 Ferrari 550 Maranello! Other extraordinary prizes have also been secured – better than ever before! All you need to do is visit our office in room 5209 at the Hospital, call our Duck Line at 514 694-4444 or reserve your tickets online at www.fondationlakeshore.ca. Tickets are \$10 per duck.

To launch the event, a breakfast will be held on March 31st, 2010 from 6:00am to 9:00am at the Chez Cora Pointe Claire on Hymus at St. Jean Boulevard. Andrew Carter and CJAD 800AM will be on hand to do a live broadcast on location, and supporters will be able to meet the LGH Foundation mascot, Lakeshore Louis. Come join us – feast on a free breakfast by purchasing a duck ticket!

Lace up your running shoes to help the LGH Foundation achieve exceptional health care in the West Island. The 5k/21k run, hosted by Scotiabank, will be held on Sunday, April 18th, 2010 at Parc Jean-Drapeau on Île-Ste-Hélène. Please contact the foundation if you are interested in lacing up for a great cause. Sign up today at www.fondationlakeshore.ca/Scotiabank.aspx!

All of our events will raise funds to develop and maintain health care excellence in the West Island and beyond. We look forward to seeing you at all of our events!

We always need volunteers for our events. If you would like to volunteer or for more information about our events, please contact the Foundation office at 514 630-2081 or at info@fondationlakeshore.ca.

SOCIAL CLUB

The next activity is an outing to the sugar shack! Come indulge your sweet tooth with your family or colleagues next April 9 at Les Pins verts sugar shack (751, ch. Saint-Emmanuel, Saint-Clet). Tickets are free for members (refundable on site), \$20 for non-members and \$1 per year of life for children aged 12 and under. To confirm your attendance, please leave a message on the Social Club's voice mailbox.

Social Club: 514 630-2225, ext. 7038

Next issue: April 12, 2010

Please send your texts before March 29, 2010, to Sandrine Charpentier at scharpentier.odi@ssss.gouv.qc.ca.

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