

Vol. 6, N° 9 - November 2010

HSSC NEWS**ACCREDITATION: THE VISIT IS FINISHED!**

Another step has been completed. After spending a week in our facilities, the visitors appointed by Accreditation Canada presented their first impressions during a wrap-up session, held on November 11. They highlighted several positive points, such as the great improvements made in the laboratory, bed management, MORE OB program (to reduce obstetrical risks), the efforts made to reduce the impact of staff shortage, risk management, the Sterilization Department, relationship with the community, quality of our communications tools, and more. A preliminary report was submitted to the HSSC and we will receive the final results within a few weeks.

Venise Calluzzo: 514 626-2663, extension 4575

RECOGNITION FOR A NURSE

Congratulations to Jocelyne Arpin, 1st assistant in the Operating Room of the Lakeshore General Hospital, who was presented the *Victoire Audet Covidien Award*. This award of nursing excellence is given to an exceptional nurse who, with her remarkable efforts and professional commitment, has contributed to the advancement of perioperative care in Quebec. We are thrilled to honour her accomplishment and to have her with us.

Danielle Schryer: 514 630-2225, extension 2201

PLANNING A TRIP? GET VACCINATED

Are you planning a vacation down South this winter? It is never too late to get vaccinated. Visit the Travellers' Health Clinic of the West Island HSSC at the Lakeshore facility. Call now for an appointment: 514 630-2225, extension 1709. Have a good trip... and come home healthy!

Travellers' Health Clinic: 514 630-2225, extension 1709

NOON MEETING: RESOURCES FOR PEOPLE COPING WITH CANCER – REMINDER

Do you have patients who are coping with cancer? These people need resources and you don't always know where to refer them to on the West Island... This meeting is just what you need to find out. Two community resources will come to present their services. Come with your colleagues, friends and family. Bring your lunch.

Thursday, November 25, CLSC DE PFDS, Pierrefonds room, from 12 pm to 1 pm.

An information booth will also be set up at the Lakeshore General Hospital, in front of the cafeteria on Wednesday, November 24, from 11 am to 2 pm.

Danielle Morin: 514 626-2572, extension 5259

NOVEMBER: SAFETY MONTH

Safety is your ally! This is the theme chosen for Safety Month at our HSSC. We mark Patient Safety Week (November 1 to November 5), Confidentiality Week (November 21 to November 27) and Informational Assets Security Day (November 30) to highlight the importance of safety in the organization. Discuss priorities regarding safety with your team, consult the information capsules on the Intranet and visit the information booth in your facility:

- **LGH**, in front of the cafeteria (basement): Tuesday, November 23, from 10 am to 1 pm, and from 3 pm to 7 pm
- **CLSC DE PFDS**: Wednesday, November 24, from 11:30 am to 1:30 pm.
- **DBV**: Wednesday, November 24, from 2 pm to 4 pm.
- **CLSC DU LSL**: Wednesday, December 1st, from 11:30 am to 1:30 pm.

Prizes to be won!

Marie-Andrée Saumier: 514 626-2663, extension 4376

NEW PURCHASE REQUISITION FORM

In order to improve the quality of services and budget monitoring, a new requisition form was presented on November 5 to all HSSC management. When filling out a requisition form, all applicants must now use the new numbered form, which is easy to use. All old requisition forms must be removed and recycled immediately. In order to facilitate the process and ensure that applications are processed quickly, instructions have been added to the back of the form. All incomplete requisition forms or forms that have not been signed by an authorized person will be returned to the applicant. The form is available in the stockrooms at the CLSC de Pierrefonds and the Lakeshore General Hospital.

Purchasing Department: 514 630-2225, extension 2115

2010 ENTRAIDE CAMPAIGN

Employees raised over \$6,000 during the 2010 Entraide Campaign. Partenairesanté-Québec and the Red Cross thank you for your generosity. Thanks to your donations, disadvantaged and sick people will receive the help they so badly need.

Sandrine Charpentier: 514 626-2663, extension 4352

CHRISTMAS PARTY

Write the date of the Christmas party for HSSC employees in your agenda: December 10 at the Holiday Inn Hotel, located at 6700 TransCanada Highway in Pointe-Claire. Tickets are \$20 for members of the Social Club, \$45 for non-members and \$75 for spouses. Look out for details on billboards in the facilities and the Intranet.

Social Club: 514 630-2225, extension 7038

GUIDE FOR PATIENTS AT THE HOSPITAL

The Patients Guide is now available for patients who are hospitalized at the Lakeshore General Hospital. Look for details regarding its distribution on the Intranet and in the next Flash-Info.

Danielle Turgeon: 514 626-2663, extension 4418

PAMPHLET: PREVENT BEDSORES

A pamphlet entitled *Prevent bedsores - You and your family can help* has just been published by the HSSC Nursing Directorate. The pamphlet was produced under the coordination of Sophie Vermette, nurse clinician specialized in wound care. Already available in the units, at the Hospital, at DBV and in our intermediate resources, the pamphlet is given to the clientele who is at risk of getting bedsores. It is available in French and in English. Look for details regarding its distribution on the Intranet and in the next Flash-Info.

Sophie Vermette: 514 630-2225, extension 3475

THE LIBRARY WILL BE CLOSED FOR A YEAR

Please note that, due to a maternity leave, the library will be closed for the next year. There will be no renewal of periodicals during this time. Documentary research and inter-library loans will not be possible. The database UpToDate will remain available via the Intranet, in the section *Useful links*.

Lucie Dubord: 514 630-2225, extension 1299

RECYCLING OF INK CARTRIDGES

Did you know that, since mid-November, you can recycle empty ink cartridges for your printer? The West Island HSSC is participating in a social economic project with the *Centre Bienvenue*, a community organization on our territory. The recycling of ink cartridges allows the social and professional reintegration of clientele with mental health challenges. The funds collected will go to the *Centre Bienvenue* and West Island Community Shares. You can bring your ink cartridges to the following drop-off locations:

LGH	PFDS	LSL	DBV
Basement In front of the local 0-700	2 nd Floor In front of the elevator	2 nd Floor Local 289	Basement In front of the local 0-200 (temporary)

Important reminder: do not discard confidential documents in the recycling bins. They must be shredded. Use the bins provided for this purpose in the facilities.

Technical Services: 514 630-2225, extension 6666

RESERVATION – INFORMATION BOOTH

You want to set up an information booth in the facilities, but you don't know who to call to ask about it? From now on, it is possible to reserve a space by using the software to book rooms and reserve equipment (EZbooking). Select the information booth category, then select the facility and date. Don't forget to write the number of chairs and tables you need in *Setup*.

Sandrine Charpentier: 514 626-2663, extension 4352

APPOINTMENTS

On December 20, **Rosemary Falcone**, nurse clinician, will join the ID-PDD team.

Since October 25, **Michel Kane** has assumed the position of Interim of Public Health Directorate.

Since November 16, **D^r Richard Germain** has taken on the position of Interim Director of Professional and Hospital Services.

RETIREMENTS

Suzanne Lamontagne, Psychologist in Mental Health at the CLSC du Lac-Saint-Louis, retired on November 15.

Micheline Lalonde, Administrative Technician from Finances, will retire at the end of December.

Gisèle Dagenais, Administrative Agent at the CLSC in Pierrefonds, will retire at the end of December.

Happy retirement to all!

FOUNDATIONS

LAKESHORE GENERAL HOSPITAL

The Lakeshore General Hospital (LGH) Foundation is proud to report that \$485,000 was raised at the 10th Anniversary Lakeshore Ball, which included a surprise donation of \$15,000 made by Yves Bolduc, Quebec Minister of Health, who was present at the event. Records were broken that evening in both proceeds raised and for attendance, which was nearly 400 guests. The event was held on the evening of October 16th, 2010 at the *Château Vaudreuil*. Guests, in black-tie and formal attire, were treated to an exciting and unforgettable evening, beginning with a sumptuous 7-course meal and with continuous entertainment provided by Paul Chacra and 1945.

Our yearly Holiday Gift-Wrapping Project will be held once again at the Fairview Pointe Claire mall from November 27th until December 24th, 2010. In keeping with tradition, two locations will be set up so that shoppers could have their gifts wrapped by volunteers during all mall opening hours, with all proceeds going to the foundation.

All of our events will raise funds to develop and maintain health care excellence in the West Island. We look forward to seeing you at all of our events! We always need volunteers for our events. If you would like to volunteer or for more information about our events, please contact the **Foundation office at 514 630-2081 or at info@fondationlakeshore.ca**.

Happy Holidays from the Lakeshore General Hospital Foundation!

Next issue: December 20, 2010

Please send your texts before December 6 to Sandrine Charpentier: scharpentier.odi@ssss.gouv.qc.ca.

A publication from the Communications, Strategic Planning and Information Resource Directorate.