

HSSC NEWS

AWARD OF EXCELLENCE FROM THE MSSS: WE MADE IT!

The Mental Health, ID-PDD and addictions team, together with the Director, Francine Giroux, have earned prestigious recognition: the HSSC was awarded a Merit of Honour by the *Ministère de la Santé et des services sociaux* at the 2009-2010 Award of Excellence Gala. The Minister, D^r Yves Bolduc, underscored the quality of the project *entitled Mental Health Nurse Navigators in a Network-Clinic Environment* in the "Integration of services" category. "We are extremely proud of this recognition", said Suzanne Turmel, Executive Director of the West Island HSSC. "Thanks to this mobilization project, the population has easier access to mental healthcare services." Briefly, the project consists of assigning nurse navigators, who are HSSC employees, to each of the three network clinics in the territory. These medical clinics, which have a large number of physicians, are major partners in the public health network. The presence of nurse navigators in the clinics now ensures better coordination of services. The projects that earned awards were presented in a promotional brochure, distributed in the large daily newspapers throughout Quebec the next day.

Birgit Ritzhaupt: 514 697-4111, extension 1431

RECOGNITION FROM PUBLIC HEALTH

During 2010 World Breastfeeding Week, Montreal Public Health chose our facility in Pierrefonds to film video capsules on breastfeeding. We were granted the Baby-Friendly Initiative accreditation and our good breastfeeding practices are widely recognized throughout the healthcare sector. A team came to interview breastfeeding mothers and their families. Beautiful pictures were taken and the videos are available at the link below. Congratulations to the Perinatal Team - and thank you for making the HSSC shine!

www.santepub-mtl.qc.ca/public/espacevideo.html

Diane Lemieux: 514 697-4110, extension 1540

ACCREDITATION: FINAL SPRINT

There are only 20 days left before the Accreditation visit. Let's be ready! Read the booklet *Required Organizational Practices* (ROP) on the Intranet or the HSSC site www.westislandhssc.qc.ca. It's a most valuable tool to better understand the importance of patient safety in an organization like ours. The visitors from Accreditation pay particular attention to ROPs. During a special meeting, your managers will give you more information that is important to know in order to obtain accreditation.

Venise Calluzzo: 514 626-2663, poste 4575

END OF AIR CARE REWARDS PROGRAM

We have had to terminate the Air Care Rewards Program on October 1st, 2010. You have until November 1st to fill out the following forms and send them to the Human Resources Directorate:

- Applicant referral
- Orientation of a new employee, an extern or a GPL
- Assessment of supervision of a trainee
- Request to carry over one week's summer vacation

You may redeem your points at any time. It is possible that, for budgetary reasons, we will extend the payment period to after the end of our next fiscal year (April 2011).

Human Resources: 514 630-2225, extension 3335

POLICY REGARDING POSTERS AT THE HSSC

Please keep in mind that placing posters on the property and walls of the West Island HSSC is reserved for the Executive Directorate. In order to avoid any conflicts, the Communications Department reviews requests for postings of general interest. It is this department that decides which messages will be posted and where. Any posters that have been placed outside the building, are unauthorized, or outside permitted premises and facilities will be removed. All applications regarding posters must be submitted to the Communications Department, or to the following people in the facilities listed below:

Centre d'hébergement Denis-Benjamin-Viger: Brigitte Émond

CLSC de Pierrefonds: Sonia Grégoire

CLSC du Lac-Saint-Louis: Nicole Boyer

Lakeshore General Hospital: Sonia Grégoire

Sandrine Charpentier: 514 626-2663, extension 4352

NEED AN ENERGY BOOST?

Do you need an energy boost as the temperatures dip? Did you know that, as a HSSC employee, you are entitled to special corporate rates in several physical fitness centres? All you have to do is present your employee card in these centers. Concerned with the well-being of its employees, the West Island HSSC is pleased to have been able to get discounted rates for you! For details, consult the Intranet or the Human Resource Directorate.

Paul St-Amour: 514 630-2225, extension 2419

FIORE LALLA, EXEMPLARY PSYCHIATRIST

D^r Fiore Lalla, Medical Co-Director of the Mental Health team, ID-PDD and addictions team, received special recognition by the AMI Québec. D^r Lalla was named Exemplary Psychiatrist. D^r Lalla thanked all his colleagues, and said that the award is testimony to the quality of support we offer our patients every day.

Dominique Montpetit : 514 630-2225, extension 4212

APPOINTMENTS

NOON MEETING: RESOURCES FOR PEOPLE COPING WITH CANCER

Do you have patients who are coping with cancer? These people need resources and you don't always know where to refer them to on the West Island... This meeting is just what you need to find out. Two community resources will come to present their services:

- The West Island Cancer Wellness Centre, which offers free services for the body, mind and spirit.
 - *Élégante Forme*, a boutique that offers all kinds of products and services for women with breast cancer.
- Come with your colleagues, friends and family. Bring your lunch.

Thursday, October 28, CLSC du Lac-Saint-Louis, room Charles-Alguire, from 12pm to 1pm.

Thursday, November 25, CLSC de Pierrefonds, room Pierrefonds, from 12pm to 1pm.

An information booth will also be set up at the Lakeshore General Hospital, in front of the cafeteria on Wednesday, November 24, from 11am to 2pm.

Danielle Morin: 514 626-2572, extension 5259

THE BREAST CANCER SCREENING PROGRAM

It has already been ten years since Quebec launched its National Breast Cancer Screening Program. This program is for women aged 50 to 69 and consists of a letter inviting them to have a screening mammogram every 2 years. Screening is done in Designated Screening Centres (CDD), which are subject to very rigorous quality and safety standards. Screening is free in the CDDs. Women who register for the program by signing the form at the CDD when they have their mammograms also have additional benefits: they will receive their results at home and can rest assured that a follow-up will be done if the results are abnormal, even in the absence of an attending physician.



Size of tumour randomly detected



Size of tumour detected through a mammography

Danielle Morin: 514 626-2572, extension 5259

Since September 29, Peter Vallinis, is Performance Consultant at the Elderly with Loss of Autonomy & Physical Disability Directorate. He is responsible for financial planning and control, performance indicators, management agreements and development.

Since September 19, Nancy Dufresne is visiting home-maker on the Perinatal and Early Childhood team at Pierrefonds. Nancy works a 5-day week. She was previously working in the ID-PDD Department.

Since September 20, Meda Padurean, Psychologist, joined the Pierrefonds facility.

Since September 6, Lucia Zaccardelli, Nurse Clinician, has been working at the Mental Health Directorate.

RETIREMENT

Happy Retirement to Brenda Stermer, Social worker, who left for retirement in August.

FOUNDATIONS

LAKESHORE GENERAL HOSPITAL

The LGH Foundation would like to thank all supporters for their participation in three recent events: Our very first Lakeshore Race held on September 18th, 2010, the 4th Annual Fashion Show held on September 25th, and our Comedy for a Cause evening, held on October 6th. The Lakeshore Race, held at Terra Cotta Park, raised approximately \$10,000, while the fashion show, held at Volkswagen Des Sources, raised nearly \$20,000. The Comedy for a Cause, which was also a first for the LGH Foundation, raised \$3,500. The success of these events could not have been achieved without the support of our community.

It seems like it is too soon, but the holiday season is fast approaching! Our yearly Holiday Gift-Wrapping Project will be held once again at the Fairview Pointe Claire mall from November 27th until December 24th, 2010. In keeping with tradition, two locations will be set up so that shoppers could have their gifts wrapped by volunteers during all mall opening hours, with all proceeds going to the foundation.

All of our events raise funds to develop and maintain health care excellence in the West Island and beyond. We look forward to seeing you at our upcoming events! We always need volunteers. If you would like to volunteer or for more information about our events, please contact the **Foundation office at 514-630-2081 or at info@foundationlakeshore.ca**.

Next issue: November 22, 2010

Please send your texts before November 8 to Sandrine Charpentier at scharpentier.odi@ssss.gouv.qc.ca.

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