

Board meeting held at the Lakeshore General Hospital on June 19, 2008

This newsletter serves as a brief report with regards to the main subjects of interest that were discussed during the most recent West Island HSSC Board Meeting. You may request an approved copy of the proceedings by contacting management.

President's report

Political Action Committee. The Role of this committee is to inform and recommend possible political actions to members of the Board.

New Members. Yves Théberge is now a member of the Board, replacing Sylvie Grondin. He works for the *Elderly with Loss of Autonomy and Physical Disability Direction*, at the Pierrefonds site.

Self-Evaluation Questionnaire. A 70-question Self-Evaluation Questionnaire was given to Board members.

Director General Report

Lac-à-l'épaule. Ms Turmel in a "Lac-à-l'épaule" retreat with the *Agence de santé et de services sociaux de Montréal* and HSSC director general. HSSC are now at various stages of transformation. For example, the West Island HSSC Mental Health Program is the most elaborate of its kind in the region.

Employee Recognition Day. Employee Recognition Day was held on June 11. Very nice evening, well organized.

Budget. On June 13, Suzanne Turmel and Roch Caron, Director of Finance and Information Systems, met with the Montréal Agency to talk budget.

HSSC Establishment

Communication Services Activities Marie-Josée Labrosse, Communication Services Chief and Louis-Pascal Cyr, Director General Assistant, presented Board Members with an outline of activities undertaken by the Communication Services.

They showed that since January, media reviews of the West Island HSSC have been very positive. In total, 28 articles have mentioned the HSSC, with only three offering negative comments. Additionally, an activity journal was provided to members of the Board.

Financial Affairs

2007-2008 Annual Financial Statement. Christine Regimbald, of the *Raymond Chabot Grant Thornton* firm, commented on the West Island HSSC financial statement for the fiscal year ending March 31, 2008. The firm proceeded with a financial statement audit and met with members of the audit committee in order to present its statement.

The external auditor's statement is required by the *Ministère de la Santé et des Services sociaux du Québec*. The auditor is responsible for expressing his opinion on our financial situation. Our institution ends the fiscal year under balance.

2008-2009 Budget. Our institution presents a balanced budget for the 2008-2009 fiscal year.

Boards

Clinical Ethics Board. This new board will be responsible of informing and educating. It will develop subcommittees in order to address all system needs.

Human Resources Board. Over the last five months, 37 new nurses have been hired and 7 have terminated their position. For the first time, the HSSC has received two resumes from nurses who wish to join the Emergency Department.

Human Resources management launches a new program of Employee Recognition called *Air Soins*. This program aims at rewarding employees who help the organization attract and integrate employees as well as encourage them to remain with the organization.

Additionally, the study on work environment will be revealed very shortly by management. The goal is to draw managers and their employees closer together.

Quality and Complaints Commissioner. Diane Joly receives over 400 complaints every year. Amongst these, one of them recently made the news in *The Gazette* on June 18.

Next meeting. The next meeting will be held on August 25, 2008, at the Lakeshore General Hospital.