

## **Board of Directors' Meeting Held on September 28, 2009 at Lakeshore General Hospital**

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This bulletin is a short report of the main topics discussed at the Board of Directors' meeting of the West Island HSSC. A copy of the approved minutes can be obtained from the General Directorate.

**At the September 28<sup>th</sup> meeting, held at the Lakeshore General Hospital, the members of the Board of Directors of the West Island HSSC discussed the works which will soon begin at the emergency department and in the parking lot, as well as the under-financing of home care.**

### **Works: Emergency Department and Parking Lot**

Paul-Yvon Forest, Acting Deputy Managing Director announced that the renovation of the emergency department will take place between October 5<sup>th</sup> and November 25<sup>th</sup>. The “work sequence will be established according to the number of patients waiting, so as to ensure the continuity of the services offered at the emergency department”, said Mr. Forest.

The modernization of the parking lot equipment has already started. However, its enlargement had to be postponed because the City of Pointe-Claire refused to issue the necessary permit. The replacement of the parking boots and the change of the computer server for the parking lot should be finished by October 12<sup>th</sup>.

### **Under-financing of home care**

Evelyn Meaney, Chairman of the Vigilance and Quality Committee, asked the Board members to militate for the increase in home care funding. “Our budget was supposed to be increased by 50% to better respond to the needs of our population”, said Mrs. Meaney. “The number of hospitalizations may increase if we are not able to treat the clientele living at home”.

The Committee's recommendation was received favourably by the Board. “Unfortunately, we are under-financed”, said Suzanne Turmel, Executive Director. “At prorata, the funding we receive to treat elderly people is inferior by half if we compare it to what the other Montreal HSSCs receive”.

### ***Grace Dart***

It is confirmed: the *Grace Dart* Extended Care Centre will integrate the HSSC, as mentioned by Suzanne Turmel at the last Board meeting held at the end of August. A report produced by the Agence de santé et des services sociaux de Montréal has just been made official. This integration represents an increase of 250 beds and 500 positions.

## **Financing**

According to Robert Stocker, Treasurer of the Board, a \$4.4 million deficit is anticipated for 2009-2010 fiscal year. Alain Pagé, Director of Finance, reported a decrease for the first five financial periods in the number of hours worked and paid for, as compared to last year. There is a 1.1% decrease for the time worked during regular work schedules and a 5.2% decrease, for overtime. This decrease is even more important for independent workers (26%).

## **A (H1N1) Influenza**

Paule Masson, Director of Public Health, presented her intervention plan regarding A (H1N1) Influenza. Vaccination will start mid-November. People suffering from chronic diseases, pregnant women and children will be the first to receive the vaccine.

Should the number of cases increase significantly, the HSSC will have two non-traditional sites (NTS) to receive patients with influenza-type symptoms. In the emergency department as well as CLSC de Pierrefonds and CLSC du Lac-Saint-Louis, the space will be divided in two: a “hot” zone for individuals who have influenza-type symptoms and a “cold” zone, for all other patients. A different team will be assigned to each zone. A triage will be done at the entrance to direct patients to the appropriate zone.

## **Wandering Problem**

Diane Joly, Service Quality and Complaints Commissioner, talked about the measures taken to solve the wandering problem in the 4-South wing of Lakeshore General Hospital, where there have been altercations amongst patients. Even if some measures were successfully put in place six months ago, recently the situation has worsened. Mrs. Joly is working in collaboration with the 4-South team to find a solution. The spouses of two patients who were victims of aggression have come to testify.

## **Meeting with the Volunteers**

During their report, Suzanne Turmel, Executive Director, and Richard Legault, Chairman of the Board, talked about their meeting with the representatives of the Lakeshore General Hospital Foundation. They talked about the enhancement fund for the emergency department and their wish to have a research centre in partnership with McGill University.

## **Annual Report of the MC**

The Multidisciplinary Council (MC) of the HSSC presented their 2008-2009 annual report and 2009-2010 action plan. Last year, the MC attended several meetings and conferences. For next year, they wish to pursue their advisory role and contribute to the professional development and training of its 400 members.

## **Meeting with the CMDP**

A meeting between the Executive Committee and the CMDP will take place on October 19<sup>th</sup>.

## **Next meeting**

The next meeting of the Board will be held on October 26, 2009, at Lakeshore General Hospital.