

**Meeting of the Board of Directors
held on January 25, 2010, at the Lakeshore General Hospital site**

During their January 25th meeting at Lakeshore General Hospital, the members of the Board of Directors of the West Island HSSC reelected the Board's members and discussed the question of psychological support to the Haitian community.

Here is a brief report of this meeting. Those who wish to obtain a copy can forward their request to the General Directorate.

Elections

All Board and committee members have been reelected for another one-year mandate. Louis-Pascal Cyr, assistant to the executive director, acted as deputy returning officer.

The Members of the Board of Directors

- Richard Legault, president
- Sheila Laursen, first vice-president
- Gerald Robertson, second vice-president
- Robert Stocker, treasurer
- Suzanne Turmel, secretary

The Committee Chairpersons

- Robert Stocker, Audit Committee
- Evelyn Meaney, Public Advisory Committee
- Gerald Robertson, Review Committee
- Françoise Perrault, Human Resources Committee
- Joan Kouri, Risk and Quality Management Committee

2010 Haiti Operations

A great number of HSSC staff members offered their help to the Haitian community affected by the earthquake in their native country. "There are approximately 1,900 Haitians on our territory," said Paule Masson, public health director. We provided them with psychological support by visiting schools, community groups and certain workplaces. Similar support was offered to our employees of Haitian origin. A social worker, a nurse and a coordinator are currently taking part in welcoming newcomers."

Lise Gagnon, a midwife at the HSSC Birthing Centre, left on a humanitarian mission in Haiti. When these lines were written, she was possibly the only midwife from Québec working on site. Christiane Léonard, administrator and head midwife, would like to develop a communications strategy to inform the community about Ms. Gagnon's work.

CII Report and Action Plan

The Conseil des infirmiers et infirmières (CII) presented its 2008-2009 annual report and its 2009-2011 action plan. In 2009, its executive committee (CECII) increased its cooperation with the other councils: the Council of Physicians, Dentists and Pharmacists and the Multidisciplinary Council. Its members also proposed that nursing staff be provided with a staff lounge in each department. During the next quarter, the CECII will consult with nurses to find out about their concerns.

In answer to a question from Treasurer Robert Stocker, Nancy Harocopos, the CECII's president, said that mentoring was the recommended path to follow to retain nursing staff. "We've already started a mentoring program for emergency staff," announced Ms. Harocopos. "We want new hires to know they can count on the support of a mentor during their first three years of service. We expect to implement the program throughout the HSSC within the next twelve months."

Financial Business

The accumulated deficit at the 10th period of the 2009-2010 fiscal year was \$3.6 million. The expected deficit is not known since the exact amount of certain grants allocated to the HSSC has not yet been determined. "In the best of cases, the annual deficit will be of \$4 million, in the worst of cases, it will be of \$6 million," stated Robert Stocker, treasurer. "Our structural deficit is between \$4 and \$5 million." To plan the 2010-2011 budget, Mr. Stocker said that the Board members' objective should be to attain fiscal balance.

Three Prizes

The program aimed at integrating a mental health nurse navigator in all three network clinics within the catchment area was submitted for the Health and social services network excellence award and the accessibility and service continuum award of the Association québécoise d'établissements de santé et de services sociaux (AQESSS). As part of this program, nurses provide front-line services which, in turn, lessen the pressure on mental health services.

In addition, the HSSC's recruitment campaign was submitted for the human resource initiatives award granted by the AQESSS. "By choosing to broadcast our campaign via media on the West Island territory, our advertising was very targeted," explained Marie-Josée Labrosse, director of Communications and Strategic Planning. "Our campaign's website received more than 5,000 visits."

Influenza A(H1N1)

Diane Joly, service quality and complaints commissioner, announced that only one complaint was made concerning the vaccination campaign. "It was made at the start of the campaign," she explained. "For such a large-scale operation, the fact that we received so few complaints is proof that the operation went well."

Two Departures

Members of the Board acknowledged the work of two employees who will soon be leaving. Louis-Pascal Cyr, assistant to the executive director, accepted a position in the Montréal mayor's office, while Francine Auger, senior management secretary, will retire. She will be replaced by Micheline Langevin.

Qmentum Training

Félicia Guarna, director of Multidisciplinary Services, reminded Board members of the existence of Qmentum training for administrators and encouraged them to follow it. This distance training is offered to health and social services establishments that wish to obtain accreditation from Accreditation Canada.

Appointment

At the request of the Government of Québec, Suzanne Turmel is now member of the Board of Directors of Héma-Québec.