

Vol. 7, N° 8 – November 2011

HSSC NEWS

NOVEMBER: SAFETY MONTH

November is Safety Month at the HSSC! Several themes will be addressed this year: informational assets, Accreditation, medication reconciliation (BCM), confidentiality, risk management, fall prevention and infection control. To call attention to safety at the HSSC, discuss themes in your teams, consult the information capsules on the Intranet and visit the information booths in your facility:

Site	Date	Time	Location
CLSC PFDS	Monday, November 21	11:00 am to 1:30 pm.	Pierrefonds Room
LGH	Tuesday, November 22	11:30 am to 7:00 pm	Cafeteria / Basement
CLSC LSL	Wednesday, November 23	11:00 am to 1:30 pm	Charles Alguire Room
DBV	Friday, November 25	12:00 pm to 3:00 pm	Bodor Room

Sandrine Charpentier: 514-626-2663, extension 4352

COMMISSIONERS FOR OATHS

Did you know that there are three Commissioners for Oaths at the West Island HSSC? Certain legislative enactments require that a person be sworn in before signing a document or serving as witness. In Quebec, the Commissioners are appointed by the Minister of Justice for a renewable period of three years.

At the Lakeshore General Hospital, you can call upon a Commissioner for the affidavit of execution of a will or for a power of attorney affidavit for your patients, for example. If needed, you may contact Anne Barette (Human Resources), Judith Oke (Professional and Hospital Services) or Suzanne Serve (Nursing). All three are Commissioners for Oaths for Québec.

Source: Ministère de la Justice

GOING THE HEALTHY ROUTE AT THE HSSC!

The HSSC is gradually implementing its new food policy as it was mentioned in the previous Flash-Info (October 2011). The vending machines at the CLSC de Pierrefonds, as well as in the Emergency Department and the cafeteria at the Lakeshore General Hospital, already contain food that is nutritional and better for our health. In addition, certain beverages and cocktail-type juices offered at the cafeteria of the Hospital have been replaced by a large assortment of healthy juices that contain a lot less sugar. Another step towards going the healthy route at the HSSC!

Michel Paré: 514-630-2225, extension 6841

ENTRAIDE CAMPAIGN 2011

The *Entraide Campaign 2011* held by employees raised \$3,520. Centraide, Partenairesanté-Québec and the Red Cross thank you for your generosity. Thanks to your donations, disadvantaged and ill individuals will receive the help they so badly need.

Diane Dufresne: 514-630-2225, extension 3335

HEALTH AND SAFETY INNOVATION AWARD

The West Island HSSC is one among nine Institutions in the Montreal area that won a Health and Safety Innovation Award. In response to a follow-up on the policy regarding harassment in the workplace, the HSSC Health and Safety Committee members wanted to raise awareness among the many employees who were having lunch one afternoon at the Lakeshore General Hospital. Two Committee members simulated a verbal harassment act which surprised diners and got their attention. An information booth and handbooks were made available to Hospital employees to better inform them about the actions to take should harassment occur in their workplace.

The Health and Safety Innovation Award is granted to companies or organizations that contribute to carrying out creative and easy solutions to be applied to eliminate the risks of occupational accidents and illness in the workplace.

Kudos to the Committee for this initiative!

Paul St-Amour: 514-630-2225, extension 3320

WATER CONTAMINATION

Following water contamination problems in the West Island from October 14 to 16, a series of measures have been implemented at the HSSC to ensure the safety of our staff and clientele. The Hemodialysis Department was the most affected. All the apparatus had to be cleaned, sterilized and tested before being reused. Our hemodialysis patients received treatment for a week at the Maisonneuve-Rosemont Hospital and the Montreal General Hospital. In addition, all water supply points at the Hospital were turned off during the notice of non-consumption. Once the advisory was lifted, the whole system was completely drained. We would like to acknowledge the work of the hemodialysis team, the Technical Services and the Infection Prevention Department in particular. Thank you to everyone who worked, directly or indirectly, on implementing emergency measures.

Michel Kane: 514 421-5766

REAPPOINTMENT OF BOARD MEMBERS

The process of reappointing Board members continues to progress. Since mid-October, the members appointed by the colleges of the Non-Clinical Personnel, the Foundations, the Users' Committee, the MC (and Nursing Assistants), the Council of Nurses, the Council of Midwives and the CPDP have been announced. In addition, the public election of two members from the population was held on Tuesday, November 1st. Barbara Armbruster and Joan Kouri were elected among the seven candidates. The only remaining steps to complete the process of reappointing Board members are the two nominations by the Agence, to be held in December, and the co-optation of six people by the new members, to be carried out in January. For details, consult the Board of Directors page, Reappointment section on the intranet.

Marie-Andrée Saumier: 514-626-2663, extension 4376

LEAN PROJECT

We are starting to implement a process improvement approach in our organization, based on the Lean methodology. To this end, within the next few weeks, consultants from the firm Bell Nordic will help the HSSC review and refine procedures carried out in the Ambulatory Center, the Surgery Department and the Emergency Department of the Lakeshore General Hospital, as well as the procedures on the floors, especially for Medicine. In the context of this intervention, we will hold practical workshops, elaborate action plans and implement better solutions which will be brought forward by the multidisciplinary teams of these sectors.

Marie-Andrée Saumier: 514-626-2663, extension 4376

PAPA-DP BECOMES PPALV-DP

From now on, the PAPA-DP Directorate (the Elderly with loss of autonomy and physical disability - *personnes âgées en perte d'autonomie et déficience physique*) will be known as the PPALV-DP Directorate (*personnes en perte d'autonomie liée au vieillissement et déficience physique*). The Directorate will use this new name in alignment with all the Health and Social Services network.

Monique Asselin: 514 626-2663, extension 4450

APPOINTMENTS

We welcome:

Guylaine Bernard, PACT Nurse Clinician at the Outpatient Clinic in the Psychiatry Department.

Claude Coupal, Head Nurse in the Emergency at the Lakeshore General Hospital.

Claude Coupal: 514-630-2225, extension 1191

Cyndee Rhee, Social Worker at the Outpatient Clinic in the Psychiatry Department.

PASSING

It is with much sadness that we have learned the passing, on October 18, of Pauleen Strilecki, Medical Secretary at the Lakeshore General Hospital for many years. We extend our most sincere condolences to her family and friends.

Lucie Dubord: 514-630-2225, extension 1299

FOUNDATIONS

CLSC FOUNDATION

The Foundation's first Amaryllis campaign kicked off at the beginning of October and the sales have been fantastic. A table was set up for us at the "Boîte de Noël" sale in Pointe-Claire, and we were amazed to see how many we sold in just one weekend. There are still a few kits left, so if you would like to purchase one, please contact the following persons:

CLSC de Pierrefonds:

Johanna Koppes: extension 4386

Anne Blachier: extension 4429

Mina Sariaslani: extension 4367

CLSC du Lac-Saint-Louis:

Lorraine Bériault: extension 1401

Luc Boudreau: extension 1413

Nicole Johnson : extension 1336

The Amaryllis bulbs take 6-8 weeks to bloom, and are available at a cost of \$15 each, or 2 for \$25. They are a beautiful and affordable gift for the Holidays, so don't delay and buy one today.

All the profits go to the Foundation, and they will help some of the neediest people in our West Island community. We're counting on your support!

For information, contact the Foundation by phone or e-mail: fondationlslp@gmail.com.

514-697-4110, extension 1681 (CLSC LSL)

514-626-2663, extension 5245 (CLSC PFDS)

LAKESHORE GENERAL HOSPITAL

The Lakeshore General Hospital Foundation would like to invite all supporters to join us for a very special holiday event, *Christmas at Bellini*. On Monday, December 12th, guests will gather at Bellini Resto Café at 2783, boul. Saint-Charles in Kirkland to enjoy the finest Italian cuisine, live music, amazing prizes, and a visit from Santa. "Cousin Vinny" from Virgin Radio 96 will be the evening's emcee. Tickets are on sale now, \$100 each, and all proceeds benefit the LGH Emergency Room. Please contact our office for more information.

Our yearly Holiday Gift-Wrapping Project will begin at the Fairview Pointe-Claire mall on November 26th and continue until December 24th, 2011 during mall opening hours. You can also find us at Future Shop Pointe-Claire, 6321 TransCanada Highway, in December. All shopper donations will go to the Foundation to benefit the Lakeshore General Hospital.

We always need volunteers. If you would like to volunteer or for more information about our events, please contact the Foundation.

LGH Foundation : 514-630-2081

info@fondationlakeshore.ca

Next issue: December 5, 2011

Please send your text before November 21, 2011 to Sandrine Charpentier: scharpentier.odi@ssss.gouv.qc.ca.

A publication from the Communications, Strategic Planning and IT Directorate